

# FAQ FOR STUDENTS

**Will I be able to meet with my advisor and register for classes?**

- To apply, visit <http://www.coastalpines.edu/admissions/how-to-apply-to-cptc/>.
  - To register, contact Amanda Morris at [amorris@coastalpines.edu](mailto:amorris@coastalpines.edu)
- For returning students, we encourage you to contact your advisor via email. If you do not know your advisor's email address, please consult the Faculty & Staff Directory: <http://www.coastalpines.edu/directory/>.
  - If unable to contact your advisor, contact Amanda Morris at [amorris@coastalpines.edu](mailto:amorris@coastalpines.edu).

**Who do I contact for program or course-specific questions?**

- Please contact your instructor directly via email. If you do not know your instructor's email address, please consult the Faculty & Staff Directory: <http://www.coastalpines.edu/directory/>

**Who do I contact for questions about admissions or testing?**

- For admissions and placement testing, email [admissions@coastalpines.edu](mailto:admissions@coastalpines.edu).
- For all other testing, email [amccrea@coastalpines.edu](mailto:amccrea@coastalpines.edu) or [estclair@coastalpines.edu](mailto:estclair@coastalpines.edu).

**Who do I contact for Financial Aid questions?**

- For general information regarding Financial Aid, and directions on completing your Financial Aid, please visit the Office of Financial Aid online: <http://www.coastalpines.edu/financial-aid/>
- If you have further questions about Financial Aid, please email [finaid@coastalpines.edu](mailto:finaid@coastalpines.edu).

**Who do I contact with questions about my student account or paying my tuition?**

- Windi Lewis for Jesup, Hazlehurst, Baxley and Golden Isles at [wlewis@coastalpines.edu](mailto:wlewis@coastalpines.edu).
- Cheryl Nelson for Waycross, Camden, and Alma at [cnelson@coastalpines.edu](mailto:cnelson@coastalpines.edu)
- To make a payment over the phone, call 912-427-1938.

**Who do I contact with questions about previously scheduled Continuing Education, Personal Enrichment Courses, Facility Rentals, or Business & Industry Training?**

- Please contact the Economic Development department via email: [communityed@coastalpines.edu](mailto:communityed@coastalpines.edu).

## Will I need to log into my online classes?

1. Classes are currently meeting online through Blackboard. Please check your student email and Blackboard regularly for lesson updates and instructor communications.
- Issues regarding access to Blackboard may be directed Distance Education through submitting a [Blackboard Helpdesk Request Form](#) or emailing to Heather Harrison at [hpharrison@coastalpines.edu](mailto:hpharrison@coastalpines.edu).

## How do I check my email remotely?

- Everyone with a CPTC email address can check their email by logging into <https://outlook.office.com>.
- For more specific instructions on how to check your email, please watch this video:  
<https://vimeo.com/user104897796/review/389490220/fd4027dd11>
- If you experience technical issues, please email [support@coastalpines.edu](mailto:support@coastalpines.edu).

## Will I have access to tutoring services?

- You may access online tutoring services free of charge through Smarthinking. <http://coastalpines.edu/services/tutoring-services/>
- If you have questions about Smarthinking or difficulty accessing Blackboard, please submit a [Blackboard Helpdesk Request Form](#) or email Heather Harrison at [hpharrison@coastalpines.edu](mailto:hpharrison@coastalpines.edu).
- You may access online library services by visiting <http://libguides.coastalpines.edu/libraryservices>.

## Will the Campus Bookstore and Library be open?

- All campus bookstores are closed until campuses reopen.
- You may access online library services by visiting <http://libguides.coastalpines.edu/libraryservices/contact>.

For the most updated information regarding all campus closures, please visit: <http://www.coastalpines.edu/covid-19/>.

