

FAQ FOR STUDENTS

Will I have to make up these classes at a later date?

- Additional information will be provided at a later date. Please check your student emails, the website, and social media channels for more information.

Who do I contact for program or course-specific questions?

- Please contact your instructor directly via email. If you do not know your instructor's email address, please consult the Faculty & Staff Directory: <http://www.coastalpines.edu/directory/>

Who do I contact for questions about admissions or testing?

- For admissions and placement testing, email admissions@coastalpines.edu.
- For all other testing, email amccrea@coastalpines.edu or estclair@coastalpines.edu.

Who do I contact for Financial Aid questions?

- For general information regarding Financial Aid, and directions on completing your Financial Aid, please visit the Office of Financial Aid online: <http://www.coastalpines.edu/financial-aid/>
- If you have further questions about Financial Aid, please email finaid@coastalpines.edu.

Who do I contact with questions about my student account or paying my tuition?

- Windi Lewis for Jesup, Hazlehurst, Baxley and Golden Isles at wlewis@coastalpines.edu.
- Cheryl Nelson for Waycross, Camden, and Alma at cnelson@coastalpines.edu
- To make a payment over the phone, call 912-427-1938.

Who do I contact with questions about previously scheduled Continuing Education, Personal Enrichment Courses, Facility Rentals, or Business & Industry Training?

- Please contact the Economic Development department via email: communityed@coastalpines.edu.

Will I need to log into my online classes?

- Classes are currently meeting online through Blackboard. Please check your student email and Blackboard regularly for lesson updates and instructor communications.
- Issues regarding access to Blackboard may be directed to Heather Harrison at hpharrison@coastalpines.edu.

Will I be able to meet with my advisor and register for classes?

- New student registration for summer semester opened on March 16th.
 - To apply, visit <http://www.coastalpines.edu/admissions/how-to-apply-to-cptc/>.
 - To register, contact Sherry Beverly at sbeverly@coastalpines.edu
- For returning students, we encourage you to contact your advisor via email. If you do not know your advisor's email address, please consult the Faculty & Staff Directory: <http://www.coastalpines.edu/directory/>.
 - If unable to contact your advisor, contact Sherry Beverly at sbeverly@coastalpines.edu.

How do I check my email remotely?

- Everyone with a CPTC email address can check their email by logging into <https://outlook.office.com>.
- For more specific instructions on how to check your email, please watch this video:
<https://vimeo.com/user104897796/review/389490220/fd4027dd11>
- If you experience technical issues, please email support@coastalpines.edu.

Will I have access to tutoring services?

- You may access online tutoring services free of charge through Smarthinking. <http://coastalpines.edu/services/tutoring-services/>
- If you have questions about Smarthinking or difficulty accessing Blackboard, please email Heather Harrison at hpharrison@coastalpines.edu.
- You may access online library services by visiting <http://libguides.coastalpines.edu/libraryservices>.

Will the Campus Bookstore and Library be open?

- All campus bookstores are closed until campuses reopen.
- You may access online library services by visiting <http://libguides.coastalpines.edu/libraryservices/contact>.

For the most updated information regarding all campus closures, please visit: <http://www.coastalpines.edu/covid-19/>.

